About us

Australian Government | Office of the eSafety Commissioner

What we do

The Office of the eSafety Commissioner (the Office) is committed to empowering all Australians to have safer, more positive experiences online. The Office was established in 2015 with a mandate to coordinate and lead the online safety efforts across government, industry and the not-for profit community.

Who we are

The Office is led by Commissioner Julie Inman Grant, who spent two decades in the high tech industry and who has also worked extensively across the Government and not-for-profit sector. Two years on, the Office has harnessed the experience of professionals from a diverse range of sectors with the goal of empowering Australians to enjoy the positive benefits of the online world while helping them confidently manage and mitigate the risks.

Our approach

All our resources and services are underpinned by evidence-based research into internet use, online safety, e-security and related issues. We engage stakeholders with diverse experience and knowledge, including the Online Safety Consultative Working Group, to inform our work and the development of proactive strategies and solutions to keep Australians safer online.

Our citizen services

Cyberbullying reporting scheme

One of the major functions of the Office involves operating a world-first reporting scheme to deal with serious cyberbullying affecting Australian children. We serve as a safety net for young people who have not been able to find a resolution through a social network's reporting tools. By working closely with social media services, we help remove harmful material, achieving relief for young Australians and their families.

CyberReport tool for illegal content

The CyberReport team is Australia's first line of defence against illegal online content. Taking reports from members of the Australian public and law enforcement, the team seeks out, analyses and prioritises take-down of child sexual abuse material (CSAM). CyberReport supports the work of Federal, State and Territory police, while also assisting the global effort to remove CSAM through the International Association of Internet Hotlines (INHOPE). Key to the team's success is close collaboration with internet, technology and payment industries and law enforcement.

Image-based abuse portal and reporting tool

The Office is taking a lead on tackling image-based abuse in Australia. Since October 2017, the Office has been piloting an image-based abuse online portal to provide tangible support for Australians who have had their intimate images or videos shared without their consent. The image-based abuse portal delivers practical advice and resources to help victims manage the impacts of image-based abuse including information on how to report images and request takedowns, a reporting tool and quick links to support services.

Other resources and programs

The Office provides audience-specific content to help educate a broad range of Australians, including:

- **Young people**, through Young & eSafe, our youth-oriented platform designed to engage and empower young people to take control of their online experiences. Our award-winning educational resource Rewrite Your Story provides real life stories, advice and support for young people to navigate their lives online.
- **Teachers**, with our range of school-based educational resources and programs to assist teachers in guiding students to become responsible digital citizens.
- **Parents,** through our online resource hub, iParent, where parents and carers can learn about online risks, how to manage these risks, parental controls, and trending issues and technologies.
- **Women**, through our eSafetyWomen online portal women can learn to manage risks around technology facilitated abuse by giving them the tools they need to protect themselves and be more confident online.
- **Older Australians**, through a new online portal to increase the digital skills, confidence and safety of those with limited digital literacy, launched in partnership with the Department of Social Services in October, 2017.
- **Community groups**, with our Outreach program, we're promoting online safety and building digital citizenship skills in classrooms, frontline services and a diverse range of community groups across Australia.

Stay up to date with the Commissioner's blogs, big online issues, new resources, events and the latest research by subscribing to our newsletter or following us on social media: esafety.gov.au/about-the-office/newsroom

How to reach us

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